

2023

Time - 3 hours

Full Marks - 80

Answer ALL questions.

Figures in the right hand margin indicate marks.

1. Define organisational culture and discuss its nature and challenges. [20]

OR

Write notes on the following : [10 × 2]

(a) Organisational structure

(b) Organisational design

2. Explain manager's need role in the context of 21st Century challenges. [20]

OR

Write notes on the following : [10 × 2]

(a) Purpose of management science

(b) Functions of managers

3. Discuss the Human Relations theory. [20]

P.T.O.

[2]

OR

Write notes on the following :

[10 × 2

(a) Decision making

(b) Classical theory of Fayol

4. Explain the nature and techniques of Total Quality Management.

[20

OR

Write notes on the following :

[10 × 2

(a) Management of change

(b) Trade unionism